

Safety Intervention & Communication Workshop

Do your employees have the courage to intervene when they see a fellow employee working unsafe?

Speaker: **Bob Vaughan, President**, Bob Vaughan and Associates

Workshop Overview

Most companies today have first class safety programs and dedicated safety professionals to ensure employees are working safely. These programs and people are important pieces of the safety puzzle but the most important aspect of preventing safety incidents is the peer to peer interventions in the moment. A large-scale study in 2010 found that employees intervene in fewer than 2 of every 5 unsafe acts that they observe in the workplace. The observed unsafe behaviors go unchecked and unchanged for one primary reason – employees do not know how to intervene effectively. This workshop is designed to impact overall safety performance by giving employees the communication skills to intervene (stop and redirect unsafe behavior) effectively. The ideas presented at this workshop will precipitate a fundamental change in the way your employees communicate with each other.

Workshop Synopsis

In this workshop, employees you will learn:

- The myths and realities about why only 2 in 5 employees intervene
- Why employees do not speak up when they see something unsafe
- How to use body language and tone effectively when intervening
- Barriers to communications in the workplace
- Simple 4 step process to intervene effectively
- How to stop “running up the Assumption ladder”
- Effective model to deal emotions
- How to have difficult conversations

About Bob Vaughan

Bob has more than twenty years' experience in enhancing human performance, change management, and performance improvement in the private and public sectors in North and South America and Europe. Bob has held various positions with a focus on maximizing human performance and ensuring an environment that was conducive to innovation, flexibility and professional development.

Prior to forming Bob Vaughan and Associates, Bob was the Quality Improvement Manager for Finning in charge of employee engagement, customer satisfaction and process improvement. Bob was a member of the B.C. Road Builders & Heavy Construction Association and facilitated strategic planning sessions for the BCRBHCA and BCCSA as well as the CCA, ARHCA and ACSA.

Bob has worked for clients such as Fraser Surrey Docks, CN Rail, Finning, Suncor, Teck, CNRL, Rocky Mountain Equipment, SMS Equipment, Cervus Equipment, BC Ministry of Transportation, Mainroad Group, B & B Construction, Hall Constructors, Morgan Construction, Sun Rype, Emil Anderson Construction, Sureway Construction, Dawson Construction, Emcon Services, BC and Alberta Road Builders & Heavy Construction Associations, Parks Canada, Alberta Construction Safety Association and Mountain Equipment Coop

“I found the Safety Intervention Training course very rewarding and refreshing. Bob was a very strong speaker and very knowledgeable yet realistic. He kept all of us engaged and interested. This was the first course in a long time where I felt focused on the course at hand rather than the tasks I am falling behind in. I strongly believe this particular session should be spread throughout all of the branches as I believe it would be beneficial to all job fields.” – Finning Canada